

## COO / Business Innovator

### Purpose of the job

The Business Innovator is responsible for the long term strategy development of the company, formulating and implementing the company's Operations/Data management strategy, plans, guidelines and controls related to data governance, (meta)data administration (i.e. standards, quality, profiling) and data development, in order to deliver value to the company and its clients through excellent insight delivery and to ensure strategic effectiveness and the immediate and long term efficiency.

Reporting lines to the CEO.

### Job requirements

- Develop and implement the company's strategy through strategic partnership with CEO, CTO, CFO and CCO.
- Set direction to the Operations/Data management vision and strategy and develop operations policies, based on the business demands and requirements and in line with the overall strategy and translate it into implementable steps.
- Develop the Operations year plan and enterprise information/data management budget, acquire approval from CEO, ensure and manage execution of all data management activities performed by the Enterprise Information Management program, the business data stewards and data service providers, and deliver results in line with the Operations strategy.
- Direct and drive the realisation and implementation of planned results/policies related to data governance, (meta) data administration and data development and of Operations contributions to cross-department projects and monitor and decide on allocation of budget.
- Establish data policies and standards related to the Enterprise Information Management and data governance, lead the data governance council as executive sponsor and promote the use of these standards and create buy-in, commitment and compliance to the standards.
- Manage the education of the organisation on data management concepts, the appropriate use of data, enterprise master data management and data quality concepts, enterprise decision-support concepts, data vendor capabilities, definition and appropriateness of data management, rules on data access and other data-related issues.
- Lead change management activities that go beyond the scope of the Operations department, assess the change impact, identify risks and prepare and execute risk mitigation tactics, create buy-in and commitment on the organisational change and monitor and report on change process.
- Develop a data vendor management strategy and manage and coordinate vendor agreements and the delivery of data management products/services, in collaboration with the CTO.
- Ensure management reporting regarding quantitative and qualitative developments (a.o. enterprise data management governance, progress of all projects), provide insights at request or at own initiative and solve data management issues that cannot be solved by the data governance council.
- Build and maintain a network of in- and external stakeholders/partners and represent the company as an organisation.

- Attract, lead, coach, appraise and develop employees, ensure staffing and stimulate talent (management).

#### Knowledge and experience

- Academic/Master level of thinking
- Preferably degree in finance, business, computer science, or other relevant field
- Relevant experience (relevant data management, including architecture data management solutions and designing/developing data governance policies/ standards)